



Data and Privacy File Guides

Wallet Activity: Transaction Description Issue Report

June 2024

File name Transaction Description Issue Reports.csv

File description This file contains information related to the transaction description issue reports using the existing Maps Report an Issue process which allows Wallet users to send feedback about incorrect merchant information in transaction descriptions in the Wallet app.

Why Apple keeps this information Apple retains this information in order to act on the user's reports, to identify the correct merchant, and to update our database to ensure future transactions are correctly attributed.

Field Name	Details
Apple User Account Identifier	User account identifying number
Bank Industry Category	The industry category of the transaction, as provided by bank
Bank Merchant Category	The merchant category code, as provided by bank
Bank Merchant Name	The name of merchant, as provided by bank
Bank Transaction Status	The type of transaction (e.g., refund, sale), as provided by bank
Bank Transaction Type	The type of transaction, as provided by the bank
Card Acceptor	The merchant's name and location associated with where the card was used
Currency Code	Currency code associated with the transaction
Day of Week Submission Created	The numeric day of the week on which the report was submitted (Sunday displays as 0)
Device Country Code	The country in which device was located when the report was submitted
Device Display Language	The system language for the user's device
Device Hardware Model	The hardware model of the device from which the report was submitted
Device Keyboard Language	The keyboard language for the user's device
Device Location	Physical location and attributes of the device when the report was submitted
Device Location Timestamp	Date and time on which the device location was captured
Device OS Name	The operating system name of the device from which the rating was submitted
Device OS Version	The operating system build number of the device from which the rating was submitted
Device Spoken Language	The system voice language for the user's device

Field Name	Details
Device UTC Offset	The difference between the device time zone and UTC when the report was submitted, in seconds
Hour of the Day Submission Created	Hour of day the user submitted the report, derived from the device's local timestamp (0 - 23)
Is Incorrect Merchant Category	Whether the merchant industry category is incorrect
Is Incorrect Merchant Name	Whether the merchant name is incorrect
Is Other Issue	Whether there is an issue with the merchant that is not covered by other options
Issuer Alternate Merchant Name	The alias name of the merchant, as provided by the issuer/network
Issuer Merchant Additional Information	Additional merchant information, as provided by the issuer/network
Issuer Merchant Address	The address of the merchant, as provided by the issuer/network
Issuer Merchant City	The city of the merchant as provided by the issuer/network
Issuer Merchant Country	The country of the merchant, as provided by the issuer/network
Issuer Merchant Name	The name of the merchant, as provided by the issuer/network
Issuer Merchant State	The state of the merchant as provided by the issuer/network
Issuer Merchant Type	The type of merchant, as provided by the issuer/network
Issuer Merchant Zip Code	The zip code of the merchant, as provided by the issuer/network
Language	User's preferred language
Merchant Address	The full address of the merchant
Merchant Name	The name of the merchant
Rotating User Identifier	Rotating user identifier that was associated with the user at the time of submission
Submission Timestamp	The time at which the user created the report (if missing, this will be the time Apple received the report)
Submission Type	The type of problem for which the report was submitted
Transaction Description	The description of transaction
Transaction Location	The location where the transaction occurred
Transaction Stored Time	The date and time the transaction was stored
Transaction Time	The date and time that the transaction occurred
Transaction Type	The type of transaction (e.g., refund, sale)
User Comments	User-provided comments about the reported issue